



PRODUCT SHEET

Secure connectivity for ATMs, kiosks and unattended devices

TNSLink for Unattended devices connects your equipment, ATMs, kiosks or any other remote payment devices, to your environment and your partners' systems through our reliable and secure end-to-end network.



TNSLink for Unattended devices makes sure your kiosks, ATMs and POS equipment are **always connected to the best network, securely**. This fully managed solution offers an unmatched, seamless experience, while lowering your total cost of ownership.

Managed connectivity that's always on

Eliminate service interruptions, multiple vendors and hardware management with our end-to-end connectivity solution. Our multi-carrier SIM cards and network redundancy means your service is always available when your customers need it.

How does it work?

With our comprehensive managed service solution, we deliver, maintain and support all components – including connectivity services, routers and software licenses. Unlike traditional telco providers, if our multi-carrier SIM cards detect a problem in a connection, you're automatically switched to the best network available – for uninterrupted service.

We offer 24/7/365 proactive monitoring and live help desk support with highly skilled technicians.

The components of TNS's managed service solution



Redundancy at every step for uninterrupted services

TNS multi-carrier SIM cards with intelligent routing software automatically select the best-performing network, so your mission-critical transactions go through every time.



24/7/365 support

We monitor your service from four global locations and engage expert technicians to proactively prevent outages. Plus, an always-on help desk.



Real-time performance information

Our monitoring and management portal, TNSOnline, enables you to track the status of every device and quickly troubleshoot issues from any device.



Zero-touch + provisioning

We manage SIM and router – including ordering configuration and distribution to your location.

TNSLink for Unattended devices takes care of your connectivity

– so you can focus on your business.



Easy management

We manage all connectivity services (broadband and wireless). It's easier than managing multiple providers, and enables faster troubleshooting.



Enhanced security

Our PCI DSS certification ensures secure transmission of your transactions to thousands of global end points. And our security infrastructure can protect the internet connection to your devices from potential threats, too.



Improved customer experience

No matter their location, your customers will enjoy convenient connectivity that always works – across any type of unattended terminal.



Bespoke solution for your business needs

We identify the specific requirements of each location and design the best solution. We handle all the components and guarantee the required uptime.



Fixed monthly fee

One fee covers all components, so you don't need to budget for any additional hardware or maintenance costs.