



DATA NOTIFICATION MANAGER

Digital intelligence and insight via
Data Notification Manager (DNM).

Staying in front of the daily changes to the millions of data points that impact your business is mission critical. Not knowing the effect that a change notification has on applications or users puts your business at risk of service outages and financial impact. Changes not being communicated to stakeholders and processed in a timely manner can drastically impact a firm's bottom line.

DNM is designed to prevent and eliminate revenue impacting service disruptions and license fee increases.

DNM provides clients with a granular view of the impact that vendor service changes have, down to the instrument level so your business knows exactly what changes need to be made, mitigating impact to the business. In the past, most changes were announced for a data package or bundle as they happened, leaving business application managers and data support teams with the time-consuming task of determining impact to the business' intraday workflow.

Features



E-notification

Integrates with most common ticket systems/workflows to provide continuous "impact alerting" to ensure business and technology teams are notified of changes and revisions. Ensures global change management protocols are in place that follow internal and industry best practices.



Change insight and sentiment

Cutting edge algorithms tailored for specific alerts. DNM identifies, tracks, and categorizes impact to RIC's and Tickers, vendor code(s), product code(s), asset class/security types, application, and end user(s).



Rest API and dashboard to access all DNM content

Search notifications through a REST API or dashboard by product, security code, type, service & venue source, impact by business, region/locale, application, and user(s). Clients can also create and store change histories.



Automation

Digitize and automate your entire data notification workflow eliminating manual effort, while mitigating financial risk. Direct email and service ticket integration (JIRA) from DNM enhances straight-through processing, greatly reduces time and is 100% accurate.



Change calendar

Provides an enterprise view of impacting DN's allowing firms to identify what changes are upcoming in a simple calendar view. Allows filtering by type, vendor/service, and impact. Integrates with corporate calendars for single view of events/ appointments.



Current vendor service supported

- LSEG/Refinitiv – TREP, DataScope, product, and service notifications
- Bloomberg – BPIPE, terminal exchange, reference, pricing, regulatory, contracts, server API
- Activ – content platform
- ICE – real-time feed
- FactSet – real-time feed, market data quotes

Benefits



Aggregate data notifications from all vendors into a single management console



Prioritize notifications by business unit systems



Helps protect businesses from service outage and financial loss



Access to any vendor notification



Digitizes and automates notification process



API access to the DNM database



Integrates with client ticket systems



Greatly reduces process management time



24-hour follow the sun support



To learn more about financial market solutions

Contact our sales executive at financial@tnsi.com or visit waytrade.net

Europe +44 (0) 20 7336 1510 • Hong Kong +852 3 701 4822 • India +91 44 4359 7212
Japan +813 6205 4580 • Singapore +65 6828 1014 • South Korea +82 2 782 3914 • USA +1 703 453 8506

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