



Connect

NEWSLETTER



March 2026



Introduction

We start our latest issue of Connect with the 2026 Robocall Investigation Report, which highlights several new robocall insights and trends from the past year.

Continue reading to discover more exciting news and updates, including a new product launch, TNS' award wins, upcoming events and more.

If you would like more information, please email solutions@tnsi.com or contact your Account Manager.

Seth Walton, General Manager
TNS Communications Market



TNS 2026 Robocall Investigation Report Available Now

TNS' latest Robocall Investigation Report reveals 85% of all voice traffic between Tier-1 CSPs was signed and verified with STIR/SHAKEN protocols, while only 17.5% of all mid-market CSPs' calls passed STIR/SHAKEN signing protocols in 2025. The report provides several meaningful new insights to help inform CSPs, regulators, policymakers and the telecom industry on what to expect in 2026. Request your copy today to learn more about the growth in multimodal and AI scam attacks, why slow progress in modernizing from legacy TDM to SIP networks creates vulnerabilities and how bad actors' tactics are making calls signed with "A-level" attestation less easy to trust.

[Request a Copy of the Report](#)



Why RCS Is Critical to Trusted Communications

At ITEXPO, Lloyd Tjom, Director of Sales at TNS, and Doug Green, Publisher of Technology Reseller News, discussed the rising importance of RCS



Juniper Research Names TNS Platinum Winner

TNS has been awarded Platinum – the highest distinction -- in the Juniper Research Future Digital Awards for Telco Innovation. [TNS Call Guardian](#) won for

and how verified identity and Know Your Business (KYB) vetting are shaping the future of trusted messaging. [Listen to the full podcast](#) to learn more.

Best Robocall Mitigation Innovation and [TNS Enterprise Branded Calling](#) won the Best Branded Calling Solution category.



TNS Hosted Cloud Connect Modernizes Voice Switching

TNS announced the launch of [TNS Hosted Cloud Connect](#), a scalable, purpose-built cloud communications platform that enables Communications Service Providers (CSPs) to transform legacy on-premise and softswitch infrastructure with a secure, fully managed hosted solution. Hosted Cloud Connect builds on the foundation established by [TNS Voice Transit+](#), a fully managed service for TDM-to-IP migration. Key capabilities of the new solution include hosted cloud switch replacement, secure communications and carrier-grade interoperability, comprehensive unified communications capabilities and secure private cloud architecture.

[Read the Full Press Release](#)



Trending Scam of the Month

Utility scams have seen a rise in reports following January's North American Winter Storm with scammers posing as utility companies targeting Americans that were impacted by the storm. Check out the [Scam of the Month](#) page for insights and information that will help protect consumers and businesses.

Winning the Robocall War

Call signing protocol limitations have been exposed and are being exploited by bad actors to power a new wave of robocall attacks. This presents new challenges for the telecom industry. This [blog](#) explores the five developments expected to play out with scam and spam robocalls and provides tips and recommendations to combat them.



New eBook: TNS Hosted Cloud Connect Supports Post-Softswitch Future

With legacy softswitches approaching end-of-life and end-of-support dates, now is the time to seek a new, future-proof, cloud-based solution that offers stability, support and seamless migration. This eBook provides a comprehensive roadmap to cloud-based voice platforms and an in-depth look at TNS Hosted Cloud Connect, a solution designed to support CSPs, modernizing and securing their network while they transition from legacy infrastructure. Learn more about the benefits of Hosted Cloud Connect including cost efficiency, business agility, scalability, security and compliance.

[Download the eBook](#)



TNS' Upcoming Events

TNS will be attending the following industry events this quarter:

- CCA Mobile Carriers Show, April 14-16 in Louisville, KY
- OOCUR 2026, April 27-May 1, in Trelawny, Jamaica
- International Telecoms Week, May 18-21 in National Harbor, MD
- CFCA Summer Educational Event, June 2-3, Stockholm, Sweden

Let's Connect: Email solutions@tnsi.com to schedule time with the team.



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