Secure connectivity for multi-site retail enterprises

TNSLink for Retail is a fully managed connectivity service that securely connects payment devices, in-store networks, data centers, third-party or public cloud environments, regardless of where they are located.

TNSLink for Retail helps your multi-site enterprise simplify operations and improve uptime, so your stores and devices are **always open for business**. This fully managed solution offers an unmatched, seamless experience, while lowering your total cost of ownership.

Flexibility and performance that your business requires

Eliminate service interruptions, multiple vendors and hardware management with our end-to-end connectivity solution. Our multi-carrier SIM cards and network redundancy means your service is always available when your customers need it.

You can customize the solution for each of your locations, adding in optional services like private and guest Wi-Fi, LAN switches and SD-WAN. Our focus on service delivery is to ensure proactive service monitoring and back-end network resilience to deliver to all our customer commitments and expectations.

How does it work?

With our comprehensive managed service solution, we deliver, maintain and support all components – including connectivity services, routers and software licenses.
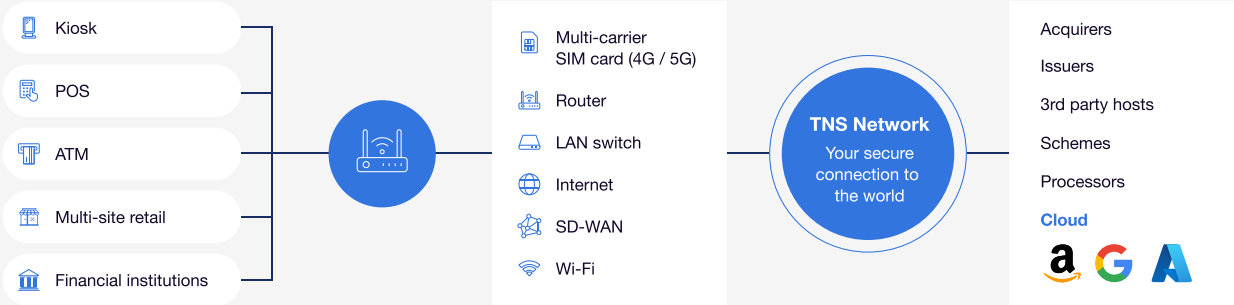
If our multi-carrier SIM cards detect a problem in a connection, you're automatically switched to the best network available – for uninterrupted service.

Connect

Connect any device, any location, any network

Connection Flow

Devices:
- Kiosk
- POS
- ATM
- Multi-site retail
- Financial institutions

Connection Methods:
- Multi-carrier SIM card (4G / 5G)
- Router
- LAN switch
- Internet
- SD-WAN
- Wi-Fi

TNS Network
Your secure connection to the world

Endpoints:
- Acquirers
- Issuers
- 3rd party hosts
- Schemes
- Processors
- **Cloud**

The components of TNS' managed service solution

Redundancy at every step

If our multi-carrier SIM cards detect a problem in a connection, you're automatically switched to the best network available – so your mission-critical transactions go through every time.

24/7/365 support

We offer an always-on help desk to support you when you need it.

Real-time performance information

Our monitoring and management portal, TNSOnline, enables you to track the status of every device – including wireless statistics and signal strength – and quickly troubleshoot issues from any device.

Zero-touch + provisioning

We manage all aspects of your SIM and router – including ordering configuration, latency management, telco relationships and distribution to your location.

TNSLink for Retail takes care of your connectivity – so you can focus on your business

Reduced administration

Just one contract – and one supplier – makes management easy.

Improved customer experience

No matter their location, your customers will enjoy convenient connectivity that always works. And increase loyalty by offering guest Wi-Fi – so they can stay connected without consuming their mobile data.

PCI DSS certified

Our PCI DSS certification ensures secure transmission of your transactions to thousands of global end points And our security infrastructure can protect the internet connection to your devices from potential threats, too.

Bespoke solution for your business needs

We identify the specific requirements of each location and design the best solution. We handle all the components and guarantee the required uptime.

Reduced costs

We take care of all components, so you don't need to budget for additional hardware or maintenance costs. SD-WAN further reduces costs by leveraging existing internet connections for private and secure connectivity.

Improve the in-store experience with Guest Wi-Fi (optional)

Deliver a secure in-store experience for your customers with Guest Wi-Fi that allows them to connect to the Internet.

Reduce costs with SD-WAN (optional)

SD-WAN features allow you to define a secure and private network over broadband and wireless Internet connections and increase performance with dynamic traffic prioritization policies.

Contact us to learn more ⟶