



StaffPark

Cut Car Park Administration, Boost Your Staff and Contractor Parking Experience and Improve Operational Efficiency

- Improve staff satisfaction
- Reduce administration burden
- Increase operational efficiency

Transform how your staff car parking works – for you and your people – with StaffPark, TNS' account-based parking platform specifically designed for managing staff and contractor parking.



Transform Your Workforce Parking Operations with StaffPark

StaffPark is an account-based online parking payment platform designed to help your organisation efficiently manage parking for different staff and contractor groups.

StaffPark delivers real breakthroughs in transforming convenience and reliability for your workforce. It lowers the administrative burden that's associated with manual processes, and it improves the experience for your staff and contractors.

With StaffPark, the end-to-end staff and contractor parking management platform, the journey is seamless for you and your team. You have the power to tailor settings based on the needs and requirements of each group.

Your staff and contractors simply register online and select the payment method of their choice based on the options you've provided. They then enter and exit the car park hassle-free as the payment is all done in the background.

Staff and Contractor Parking Made Easy

StaffPark is highly flexible and feature-rich, enabling your business to meet your staff and contractor parking needs.

Tailored Front-end

Manage the design of your front-end to keep your branding look and feel.

Flexible Account Structures

Segment groups according to their parking needs, manage them separately and efficiently. Manage third-party groups based on their own requirements.

Fully Featured Account Management

Configure key variables such as area access and pricing easily and efficiently online.

Friendly User Journey

Simple registration for staff and third-party contractors. Allow your staff and contractors to view and manage their account, vehicle and payment details.

Improve Capacity Management

Manage and assign designated parking spaces to different parker groups.

Flexible Payment Options

Ability to offer different payment options, prepaid, postpaid with auto-top up, pay as you go or salary sacrifice.

Third-party Business Tools Integration

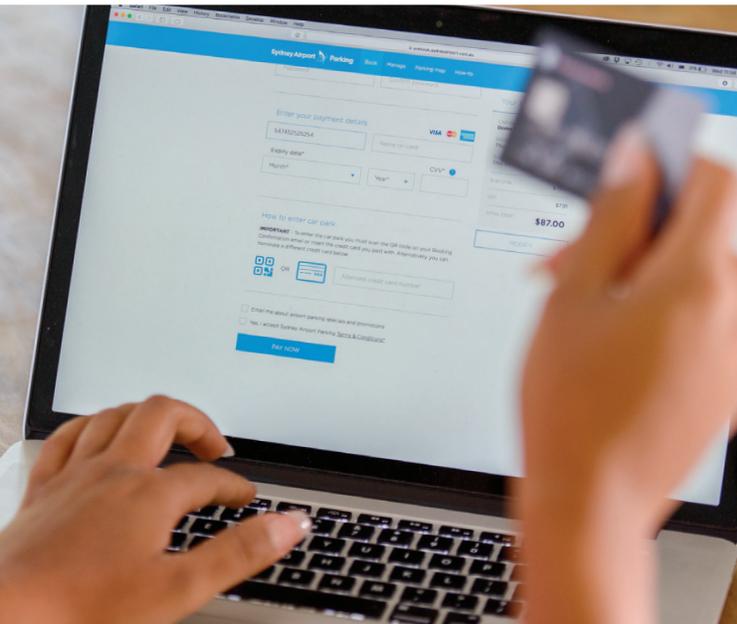
Connect StaffPark to your HR, business intelligence and financial systems.

Access Control Agnostic

Supports multiple access control methods including credit card, bar code, QR code, pass card, ANPR/LPR and toll tag.

The Way to Pay

Secure and fast payment through the TNS Gateway. Enable payments by all major cards.



StaffPark—Benefits for You and Your Workforce

Staff is at the heart of every organisation. Finding the balance between reducing costs, increasing operational efficiency and providing a great experience to your workforce is often challenging. At TNS, we understand this challenge. Our solution is designed to help you achieve this balance.



Enhanced Efficiency

Deliver an account-based experience for staff and contractors



A Seamless Experience

Simple administration for both you and your workforce from registration through to payment and parking



Reduced Administration, Reduced Costs

Payments, accounts and access management are all automated – cutting your administration burden and reducing your costs



Improved Staff Experience

Remove the friction of paying for parking from your staff and contractors



All Your Staff Data in One Platform

Link StaffPark to your HR, CRM or financial systems and have a consolidated view of your staff profiles



The Perfect Solution for ...



Parking Operators



Shopping Centers



Airports



Leisure & Entertainment



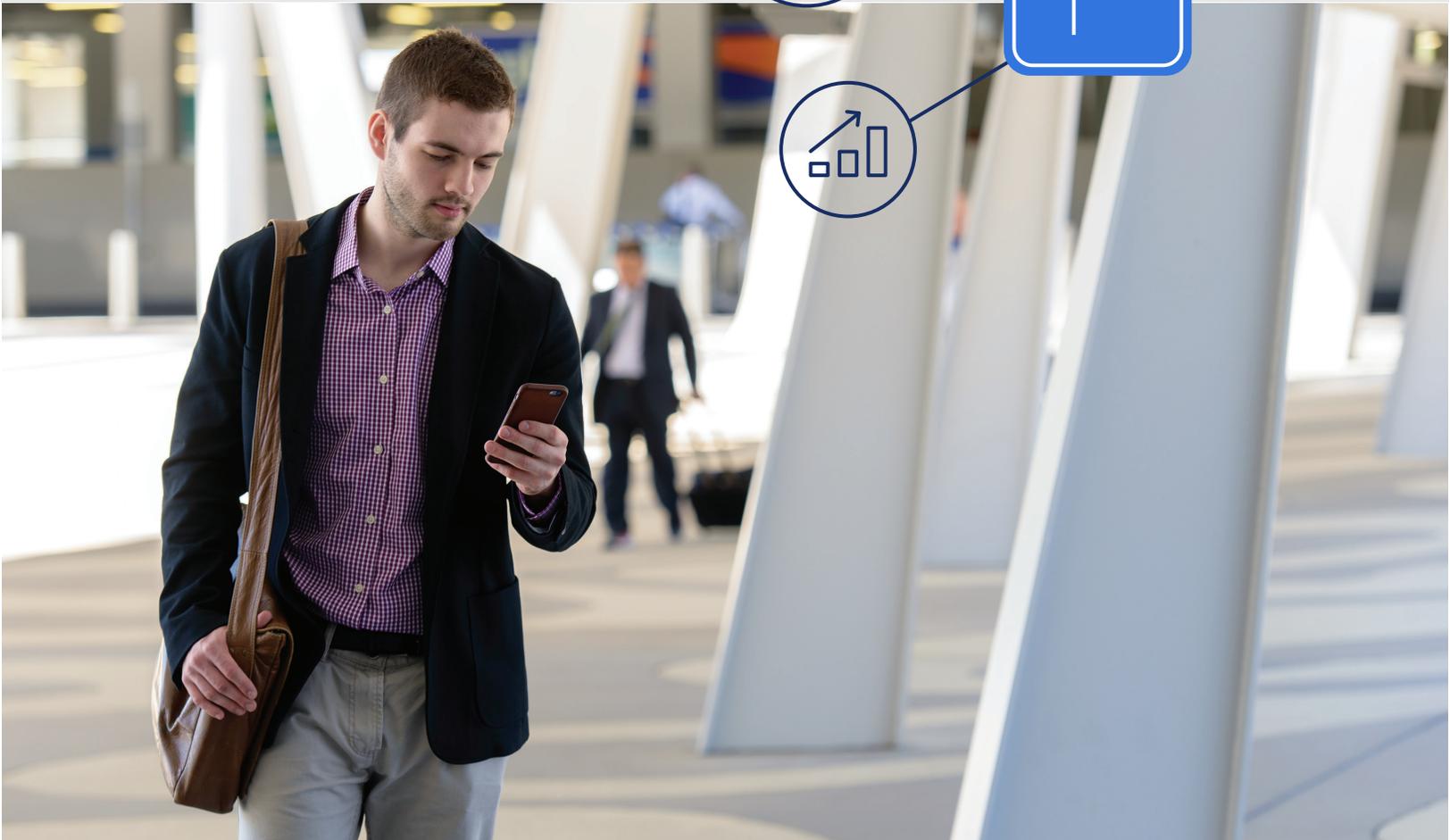
Local Government



Health



Education



Standard Features and Premium Options at a Glance

Feature	Standard	Premium
Front-end Look & Feel		
Standard website design Manage your front-end design to keep your branding, look and feel	<input checked="" type="radio"/>	<input type="radio"/>
Non-standard website integration Integrate your front-end via API to allow connection to other data and information	<input type="radio"/>	<input checked="" type="radio"/>
Seamless Entry & Exit		
Access control agnostic Supports multiple access control methods including credit card, bar code, QR code, pass card, ANPR/LPR and toll tag	<input checked="" type="radio"/>	<input type="radio"/>
Connect to digital wallet Enable consumer to add digital access pass to their digital wallet	<input type="radio"/>	<input checked="" type="radio"/>
Account Administration & Management		
Set up & manage different account structures Create and manage direct staff groups and third-party staff groups and set them up with their own configurations	<input checked="" type="radio"/>	<input type="radio"/>
Create multiple parker types Set up parker types and have the ability to assign them to third-party groups	<input checked="" type="radio"/>	<input type="radio"/>
Manage & configure account structures Add and edit account car park site details. (Details, ABN, Address, Contacts, Tax Rate)	<input checked="" type="radio"/>	<input type="radio"/>
Manage CPMS barrier settings Manage the parameters for entry and exit for single or multiple site car parks using the admin functionality	<input checked="" type="radio"/>	<input type="radio"/>
Generate manual events & charges Have the ability to manually process staff's parking payment at entry/exit when required	<input checked="" type="radio"/>	<input type="radio"/>
User Account Management		
Manage user access & identities Define and link specific car parks to user accounts	<input checked="" type="radio"/>	<input type="radio"/>
Manage user accounts Manage user's available parking credits, login details, status and alerts	<input checked="" type="radio"/>	<input type="radio"/>
Email communications Email templates for account reminders or notifications	<input checked="" type="radio"/>	<input type="radio"/>
SMS communications SMS templates for account reminders or notifications	<input type="radio"/>	<input checked="" type="radio"/>
Advanced notifications Create tailored email and SMS templates and schedule notifications	<input type="radio"/>	<input checked="" type="radio"/>
Manage & view staff transactions Search staff transactions and adjust account balances	<input checked="" type="radio"/>	<input type="radio"/>
Social sign on Staff can log in using social credentials including Facebook and Google	<input type="radio"/>	<input checked="" type="radio"/>
Pricing & Payment Types		
Major credit cards accepted	<input checked="" type="radio"/>	<input type="radio"/>
Provide different charging options Staff can select their preferred payment option for their parking (Prepaid, Postpaid, Pay in Center, Salary Sacrifice and PAYG - Direct Staff only)	<input checked="" type="radio"/>	<input type="radio"/>
Create new 3-month or 6-month permits Allow access to the carpark for a set duration and pricing rate. Staff can opt in to get notified when their pass is set to expire	<input type="radio"/>	<input checked="" type="radio"/>
Reporting		
Reporting suite Create your own reports using a range of filters and custom report templates	<input checked="" type="radio"/>	<input type="radio"/>
Business Tool Integration		
Integrate to third party business tools Data feed or API integration to tools such as BI or HR systems	<input type="radio"/>	<input checked="" type="radio"/>

About TNS

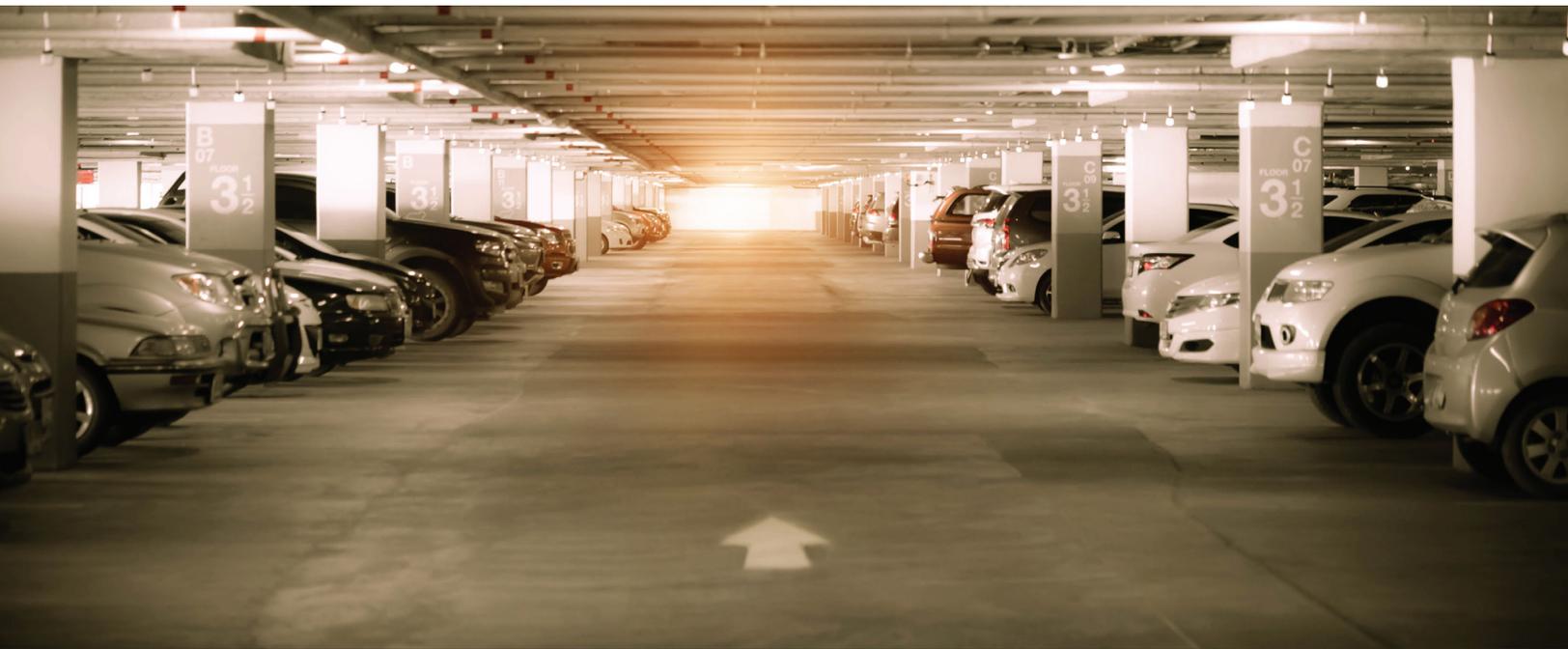
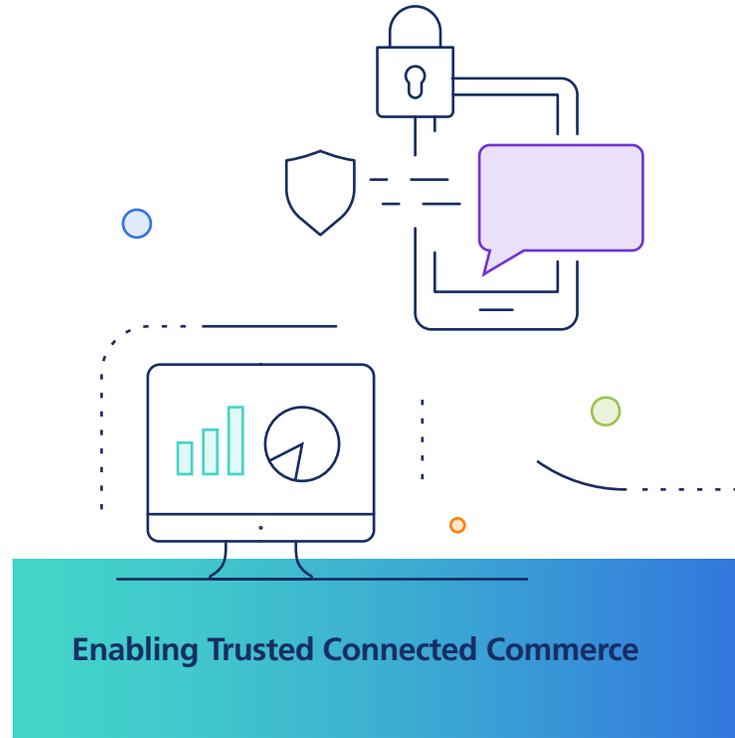
TNS is a leading global provider of Infrastructure-as-a-Service (IaaS) solutions to the payments market. TNS payment infrastructure accepts, connects and securely processes transactions for businesses around the globe to enable them to focus on growing and maintaining their business.

Its payment acceptance, connectivity and orchestration services are unmatched in breadth, security and flexibility.

- **Breadth:** TNS enables multi-channel payment acceptance for all payment methods, connectivity at all levels, and comprehensive transaction processing, within a total payment solution.
- **Security:** Our payment solutions are PCI DSS compliant and certified to keep your business at pace with compliance and security regulations.
- **Flexibility:** TNS is both modular and acquirer-agnostic to cater to your business needs.

As a payments Infrastructure-as-a-Service, TNS delivers direct and simplified access to 24x7x365 service and support with expertise across the globe, simplified billing with a single Service Level Agreement (SLA), and end-to-end optimization.

From its offices around the world, TNS is a trusted payments infrastructure partner, servicing a client base that spans a range of sectors, including leading fuel and convenience retailers, acquirers, airports, parking operators, retailers and local government organizations.



Contact our team to learn more – tnsi.com/about/contact

solutions@tnsi.com | APAC 1300 130 778 | EMEA 0330 016 0337 | US +1 703 592 1251



©Copyright 2022, Transaction Network Services.
All Rights Reserved



The PCI Security Standards Council Participating Organization logo is a trademark or service mark of The PCI Security Standards Council in the United States and in other countries.