GroundTransport

Improve Traffic Flow, Enhance Passenger Experience and Reduce Administration Burden

- **Achieve better traffic flow**
- **Improve passenger experience**
- **Increase operational efficiency**

Secure a better traffic flow around your airport and transport hub with GroundTransport, TNS' account-based solution that helps you take control of taxi, bus, limousines and rideshare movement.

Take Control of Traffic Flow Around Your Hub with GroundTransport

GroundTransport is the online transport management platform that's delivering real results for airports and transport hubs around the world. It enables you to better control traffic flow, secure vital new sources of revenue, and deliver major improvements in satisfaction – for passengers, transport operators and drivers.

GroundTransport delivers a seamless experience for you, your transport operators (licensees), the drivers and ultimately, the passengers. With GroundTransport, drivers either sign up or are added by their licensees.

When drivers register, they are able to select their preferred payment method based on the options that you provide. Driver validation and management are all done simply and quickly online. The entry, exit and payment experience in the transport hub is hassle-free for the drivers and a better experience for your passengers.

Improving the Flow of Traffic Through Better GroundTransport Management

GroundTransport puts you in control of your transport hub. Its powerful platform allows you to efficiently manage different transport groups.

Highly Flexible Account Structures

Select between two operating models, either drivers pay for their own fees directly to you or payment is handled by the licensees.

Fully-featured Account Management

Configure licensee access based on charging scales, transport types and drop-off/pick-up zone locations. The functionality also enables you to obtain updates on traffic flow movements.

Driver User Account

Provide drivers with a portal where they can manage and update their own account, including vehicle and payment details.

Flexible Payment Options

Provide different payment methods for your drivers and licensees – pay as you go, prepay with auto top-up, postpaid or seasonal payments.

Reporting

Generate driver and movement reports using a range of different filters to improve your understanding of driver behavior to help plan for future growth.
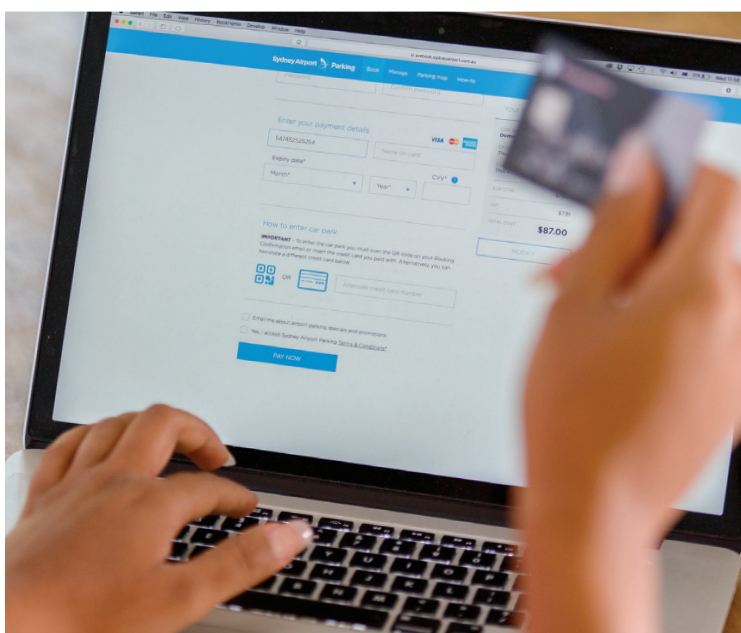
System Integration

Link GroundTransport to your business intelligence system and other business tools.

Seamless Entry & Exit

Supports multiple access control methods including bar code, ANPR/LPR, RFID and toll tag.

The Way to Pay

Secure and seamless payment through the TNS Gateway. Enable payment by all major cards.

GroundTransport—Benefits for You, Drivers, Your Licensees and Passengers

With the constant increase in traffic volumes and the rise of rideshare, managing transport hubs has proven to be a challenging task. At TNS, we are focused to help you manage these challenges in a more efficient way, turning some of these obstacles into opportunities.

Benefits for You

Administration Burden Reduced
Eliminate time consuming processes including top up card management and manual driver validation

New Income Sources
Secure new income flows by establishing and managing controlled drop-off/pick-up access zones

Access Control Agnostic
Supports multiple access control methods including bar code, ANPR/LPR, RFID and toll tag

Data Insights
Collect key data to understand and assist with future planning

Cash Handling Eliminated
End the burden of collecting and managing cash as well as maintaining payment machines

More Secure
Allow only approved/validated transport in your pick-up/drop-off zones

Benefits for Licensees

Easy Validation
Online driver validation makes management simple and consistent

Remove Manual Toll Management
Eliminate the manual work involved in managing toll payments for their drivers

Benefits for Drivers

More Convenience
Easy sign up and seamless toll payment processing

Better Management
Drivers can choose the way they want to pay, view their account and transactions online

Improved Experience
Better traffic flows improve driver efficiency and build passenger satisfaction with their service

Benefits for Passengers

Enhanced Journey Experience
More efficient traffic flows cuts congestion to enhance the passenger arrival and departure experience

Better Security
All vehicles are registered and trackable, building passenger trust in your transport hub

Improving Efficiency and Traffic Management

> " The introduction of the TNS GroundTransport solution has enabled us to not only streamline the taxi passenger pick-up service, but successfully handle a 10% increase in taxi traffic. With the automated service, we have reduced the manual burden and associated operating costs, but more importantly it enables us to focus on other areas of the business – continuing to improve traffic flow around the airport. "

-Adelaide Airport

Handled 10% increase in traffic

Standard Features and Premium Options at a Glance

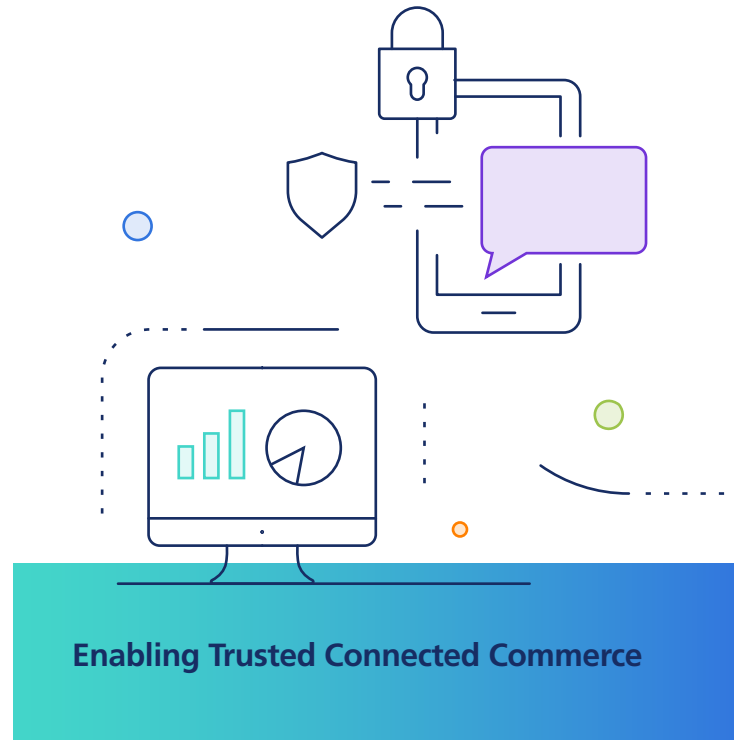| Feature	Standard	Premium
Front-end Look & Feel		
Standard website design Manage your front-end design to present your branding, look and feel	●	○
Non-standard website integration Integrate your front-end via API to allow connection to other data and information	○	●
Seamless Entry & Exit		
Managed integration to your access control hardware Supports multiple access control methods: barcode, LPR/ANPR, RFID, MAG, TAG	●	○
Connect to digital wallet Enable a driver to add digital access pass to their digital wallet	○	●
Account Administration & Management		
Flexible account structure Either allow driver account sign-up or let licensees add and manage their drivers on their account	●	○
Set up & manage different licensees/drivers/transport groups Create and manage different groups according to their specific settings	●	○
Manage & configure account structures Add and edit account transport site details: Details, ABN, Address, Contacts, Tax Rate	●	○
Manage CPMS barrier settings Manage the parameters for entry and exit for single or transport sites using the administration functionality	●	○
Generate manual events & charges Ability to manually process payment at entry/exit when required	●	○
User Account Management		
Manage driver access & identities Define and link specific access to driver accounts	●	○
Manage driver accounts Manage user's available credits, login details, status and alerts	●	○
Email communications Email templates for account reminders or notifications	●	○
SMS communications SMS templates for account reminders or notifications	○	●
Advanced notifications Create tailored email and SMS templates and schedule notifications	○	●
Manage & view transactions Search driver or licensee transactions and adjust account balances	●	○
Social sign on Drivers can log in using social credentials including Facebook and Google	○	●
Payment Types		
Major credit cards accepted	●	○
Provide different charging options Drivers/licensees can select their preferred payment option: Prepaid, Postpaid, Pay in Centre, Pay as You Go	●	○
Reporting		
Reporting suite Create your own reports using a range of filters and custom report templates	●	○
Business Tool Integration		
Integrate to third party business tools Data feed or API integration to tools such as BI systems	○	●

About TNS

TNS is a leading global provider of Infrastructure-as-a-Service (IaaS) solutions to the payments market. TNS payment infrastructure accepts, connects and securely processes transactions for businesses around the globe to enable them to focus on growing and maintaining their business.

Its payment acceptance, connectivity and orchestration services are unmatched in breadth, security and flexibility.
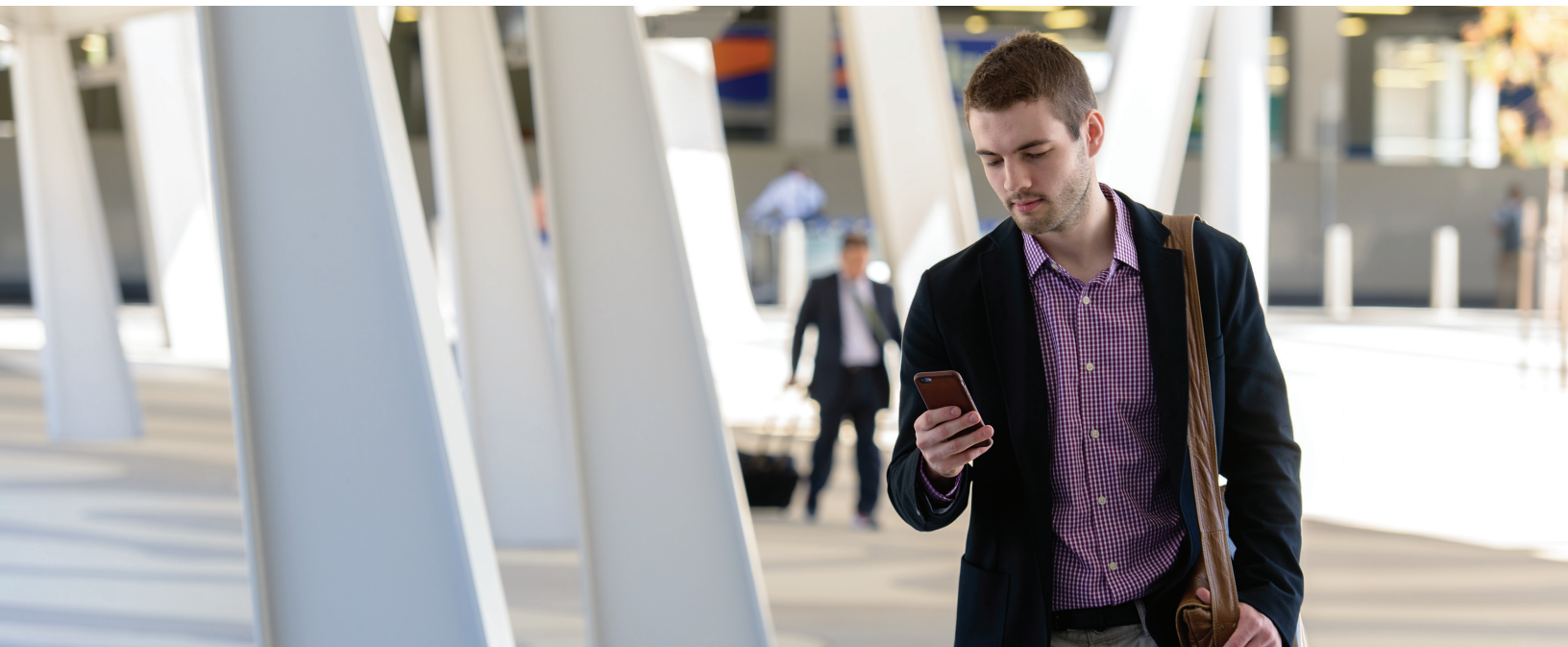
- **Breadth:** TNS enables multi-channel payment acceptance for all payment methods, connectivity at all levels, and comprehensive transaction processing, within a total payment solution.

- **Security:** Our payment solutions are PCI DSS compliant and certified to keep your business at pace with compliance and security regulations.

- **Flexibility:** TNS is both modular and acquirer-agnostic to cater to your business needs.

As a payments Infrastructure-as-a-Service, TNS delivers direct and simplified access to 24x7x365 service and support with expertise across the globe, simplified billing with a single Service Level Agreement (SLA), and end-to-end optimization.

From its offices around the world, TNS is a trusted payments infrastructure partner, servicing a client base that spans a range of sectors, including leading fuel and convenience retailers, acquirers, airports, parking operators, retailers and local government organizations.

Enabling Trusted Connected Commerce

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