

Legitimate Contact Tracer or Scammer?

Many areas across the US are participating in contact tracing to help reduce the spread of COVID-19, and it's no wonder that scammers have found a way to take advantage of the process.

What do legitimate contact tracing calls look like?



Legitimate contact tracing is run through your health department. They notify people who may have been exposed to COVID-19.

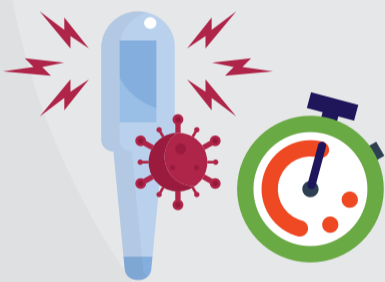


Their staff may ask you to verify information such as date of birth, address and where you received your recent COVID-19 test.



Contact tracers do not ask people for payment information, social security numbers and immigration status.

What should I look out for?



Scammers will sound urgent and claim that you must take a COVID-19 test within 24 – 72 hours.



They will then ask you for your mailing address and payment information.



If the victim doesn't comply, the scammer will tell them there will be penalties.

Other signs of contact tracing scams



Offering a contact tracing job and asking for your social security number.



Sending you an email or text with a link.



Asking for a fee for testing, or grocery and medicine deliveries.

In addition to knowing the signs of a contact tracing scam, consumers can protect themselves by leveraging telecom provider robocall detection solutions powered by TNS Call Guardian.