

Key Elements of a Robocall Mitigation Program

As the TRACED Act deadline rapidly approaches, service providers must detail practices that significantly reduce the origination of illegal robocalls.

FCC Requires That Service Providers File a Robocall Mitigation Program

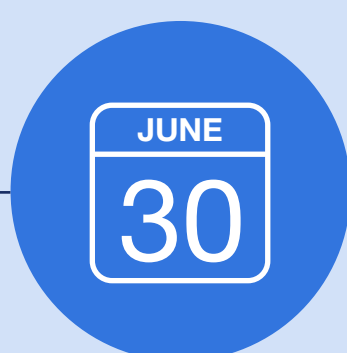
Who

Any voice service provider that has not fully implemented the STIR/SHAKEN authentication framework on its entire network



When

No later than **June 30, 2021**



How

All information must be submitted via the **FCC's Robocall Mitigation Database**



The program should detail actions taken, technology put in place and progress made against a plan

Components of a Robocall Mitigation Program



Progress towards upgrading to IP and STIR/SHAKEN deployment

Reasonable steps taken toward avoiding originating illegal robocall traffic

Includes the ability to identify who is originating bad traffic and stop unlawful calls from originating on your network

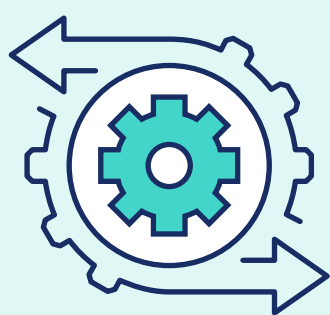


Use of robocall analytics

Includes the ability to protect subscribers from illegal robocalls terminating on your network



Participation in ATIS IPNNI Non-IP Authentication Working Group



Commitment to responding to Industry Traceback Group requests



Cooperation with FCC and Law Enforcement investigations

TNS Robocall Mitigation Program Tools

Call Guardian Authentication Hub



Call authentication using STIR/SHAKEN to sign and verify calls



Robocall prevention including originating traffic reports, alerts and monitoring



Robocall analytics and call verification treatment including universal call blocking, advanced call treatment, advice of risk, and API/web reporting

Voice IPX



Progress in upgrading to IP by expediting IP interconnect deployment and increasing STIR/SHAKEN reach

Industry participation



TNS participates in industry groups such as ATIS Forums, US Telecom, CTIA, PACE, FCC/FTC and IETF

Need to comply before the June 30, 2021 TRACED Act deadline? TNS Call Guardian Authentication Hub provides an end-to-end robocall mitigation solution. To learn more, visit the Products page at tnsi.com