Welcome to Connect

I’d like to extend a warm welcome to you, and I hope you and your families are safe and well as the coronavirus pandemic continues to affect us all.

Scammers continue to use the virus to trick subscribers with new scams related to the pandemic and in this issue of Connect we share how TNS is raising awareness to combat this tactic. We also bring news in this issue of our latest Robocall Investigation Report and we are honored to have been recognized by Kaleido Intelligence as a Champion roaming vendor.

If you would like to know more about any of the subjects covered in this issue, please do not hesitate to get in touch with your account manager or email solutions@tnsi.com.

David Kaemmer
Vice President, Communications Market
TNS Recognized as Kaleido Intelligence Champion

TNS is delighted to have been recognized by Kaleido Intelligence as a Champion in its Steering of Roaming, and Data and Financial Clearing categories. Kaleido Intelligence is an independent firm and assesses all companies with the utmost impartiality and integrity.

View the listing here

TNS Report: COVID-19 Leads to First Robocall Volume Drop in Years

The COVID-19 stay-at-home mandate has put a significant dent in the ability of bad actors and legitimate call originators to launch robocall campaigns, however bad actors quickly pivoted to pandemic-focused scams as you’ll see in TNS’ Fall 2020 Robocall Investigation Report.

Click here to visit the TNS website and request your copy

Buckeye Broadband Taps TNS Call Guardian in Battle Against Robocalls

TNS has announced that Buckeye Broadband, a cable and telecommunications provider serving customers throughout northwest Ohio and parts of southeast Michigan, has deployed TNS Call Guardian to protect its residential subscribers against scam and nuisance robocalls.

Read press release in full
TNS Expands LTE Roaming Hub Coverage to Cover Central and South America

TNS has secured a major new agreement with a Central American carrier which extends the reach of the TNS-powered CCA LTE Roaming Hub to nine countries across Central and South America.

Read press release in full

DEA Scams in San Antonio

TNS’ data scientists tracked the emergence of DEA scams in the San Antonio area. As a result, Mike Keegan was invited onto KENS5, an affiliate of CBS, to give TV viewers the heads up on these and other scams being proliferated recently. TNS’ Senior Director of Product Marketing, Jim Tyrrell spoke to the San Antonio Current.

Watch KENS5 interview and read San Antonio Current article

Learn More About 5G

We have a new infographic that is worth a read concerning Network Slicing: A Critical Component of 5G Success about network slicing, one of the main architectural capabilities in 5G. Plus the latest 5G blogs: 5G Makes Way for the Billing and Charging Evolution and How 5G Security and Authentication Go Hand-in-Hand.

Visit the infographics page and blogs page for more
Top Robocall and Robotext Coronavirus Scams Exposed

The TNS Exec team have received many requests to speak to journalists since the coronavirus pandemic began and the latest articles and interviews can be viewed on our website. Visit the page now to see the latest updates which include TNS’ Chief Executive Officer, Mike Keegan interview on NBCLX discussing consumer scams during the pandemic, TNS’ Chief Product Officer, Bill Versen’s feature in RCR Wireless news Top Robocall and Robotext Coronavirus Scams and Which Covid Scams are Hot Now a recent feature in Forbes.

TNS Shortlisted for Leading Lights Awards 2020

The Leading Lights Awards recognize the industry’s top companies and their executives for outstanding achievements in next-generation communications technology.

This year TNS was thrilled to have been

TNS Responds to FCC Call for Industry Input

TNS was delighted to respond to the FCC’s Consumer and Governmental Affairs Bureau’s latest solicitation for input in its ongoing efforts to address the proliferation of unlawful robocalls. The FCC has now issued a Declaratory Ruling and Notice of Proposed Rulemaking –
chosen as a finalist within the Most Innovative AI/Analytics Strategy category.

Advanced Methods to Target and Eliminate Unlawful Robocalls.

If you would like to know more about tackling robocalls please speak to your account manager or email solutions@tnsi.com

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Tier 1 Carrier Selects TNS Nextgen Financial Clearing House

TNS has secured a new contract with a Tier 1 carrier who has decided to switch from their incumbent to the TNS Nextgen portfolio of financial clearing and settlement services. The TNS Nextgen Financial Clearing House (FCH) platform can drastically improve debt collection rates and clearing accuracy through a number of features which foster timely revenue collection and allocation. TNS’ Roaming Product Strategy and Development Director Nina Le-Richardson speaks with Telecom Reseller about the deal which you can listen to here.
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