TNS and INET Partnership Revolutionizes Thanachart Bank’s Merchant POS Service

Business Challenge
Thanachart Bank in Thailand handled its POS transactions in-house, but managing and expanding this infrastructure was proving costly and time-consuming as its customer base of retail outlets, hospitality providers and other small-medium businesses has continued to grow. It wanted to provide its merchants with a more feature-rich service with higher levels of resiliency and security.

Solution
Thanachart Bank is strengthening the point-of-sale services it provides to its merchants and their 30,000 terminals, thanks to a new agreement with Transaction Network Services (TNS) and INET.

TNS, in partnership with INET, will upgrade Thanachart Bank’s merchant offerings with the TNS managed dial service, Secure Internet Gateway and Global Wireless Access solutions. These solutions will allow Thanachart Bank to deliver a reliable, high bandwidth payments service which is capable of carrying a large volume of transactions quickly and securely.

Outcome
A spokesperson for Thanachart Bank said:

“We are excited to be working with INET and TNS. The combination of TNS’ technology, experience and security features, and INET’s position as one of the leading secure managed payment service providers in Thailand, made this partnership stand out from our alternative options.

“We are pleased to report that the migration over to the TNS infrastructure was completed within just five months so our merchants are already enjoying the enhanced benefits we can offer.”
Why Choose TNS?

Global Wireless Access
A wireless m2m solution for POS terminals

Benefits
- Direct connectivity - to hundreds of acquirers and processors.
- Strongest signal connectivity - and roaming across multiple domestic networks.
- Roam+ application - provides fully flexible network carrier selection.
- SIM management portal - real-time connectivity and usage information.
- Pre-activated SIMs - ready to use out of the box.

TNS Dial
A highly secure payment delivery solution for dial-based transactions

Benefits
- Flexibility enables cost savings - no upfront capital expenditure.
- Highly available dial gateway - the TNS network employs node and circuit redundancy, dial back-up capabilities and flexible routing.
- Secure - utilizes the TNS PCI DSS certified backbone network.
- Delivers insights - web-based network status, transaction activity and management reporting.

Secure Internet Gateway
Connect online and offline payments to acquirers, processors or banks via TNS' highly secure payments network for IP-based transactions

Benefits
- Ultra-high availability - redundant access points and 24x7x365 support.
- A seamless migration path - for acquirers and ISOs to ensure IP transactions are securely and reliably delivered to their processing hosts.