



Transaction Network Services

TNS LAUNCHES ATMASTER AT EUROPEAN ATM CONFERENCE 2009

11 May 2009 – Transaction Network Services (NYSE:TNS) is launching its new ATM real-time monitoring system, ATMaster, at this year's European ATM Conference.

TNS is now offering ATMaster in addition to its existing range of managed payment solutions, to help ATM deployers and operators maximise ATM availability.

ATMaster delivers real-time web-based monitoring and reporting services and is the first system of its kind to effectively integrate real-time transaction processing with back office administration activities. A secure web client interface allows users to remotely gain access to ATM transaction and status information, which eliminates many of the traditional time consuming activities.

Commenting on the launch of ATMaster, Mark Collins, Managing Director of TNS UK and Ireland says: "We are delighted to be launching ATMaster in the UK. By monitoring ATMs in real-time it allows engineers to proactively diagnose potential issues and providers to optimise the performance of their ATM estate. ATMaster enables our customers to focus on their core activities while being kept up to date with the latest information."

A real-time report, including transaction details and status information about the ATM, can be accessed within moments after a transaction, which removes the need for operator-led queries. Traditional activities, such as ATM activations, configuration changes, reporting, monitoring and settlement are fully automated. Any error status is regularly communicated, allowing current or pending issues to be proactively diagnosed.

ATMaster also offers a wide range of enhanced reports including Zero activity reporting, which identifies any ATM that has not completed a transaction within a pre-defined period of time.

In addition to ATMaster, visitors to the show will also be able to learn about TNS' ATM driving services which support most types of ATMs in the UK, Europe and USA. TNS' services are EMV and triple DES compliant and allow customers to outsource their ATM requirements to a trusted partner. In addition to standard services, TNS can deliver remote key distribution, foreign currency dispensing, dynamic currency conversion, and helpdesk dispute resolution and settlement.

For information about TNS visit www.tnsi.com

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About Transaction Network Services

Transaction Network Services (TNS) is an international data communications company that enables payments, money and voices to move around the world.

TNS' mission is to enable the world to transact. It does this through a broad range of networking, communications and value added services, which it provides to many of the world's leading retailers, banks/processors, telecommunications companies and financial markets.

Since its inception in 1990, TNS has designed and implemented multiple data networks, each designed specifically for the transport of transaction-oriented data. TNS' networks support a variety of widely accepted communications protocols and are designed to be scalable and accessible by multiple methods. Today, TNS has offices throughout the world serving customers in 28 countries with the ability to provide services in other countries.

For further information about TNS, visit www.tnsi.com

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